



Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Manali Mestri	Hilife Mall santacruz west	9619515348	hnspl5@gmail.com
Head of Customer care	Murli Chandan	Hilife Mall santacruz west	9623310597	admin@hnspl.com
Compliance Officer	Katik Broker	Hilife Mall santacruz west	9820081141	Kartik.broker1234@gmail.com
CEO	Udayan Broker	Hilife Mall santacruz west	9819994508	Upb0007@gmail.com

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